# <u>Jorge Armando Herrera Echauri</u>

## WHO AM I?

I'm a programming technician and a graduate with a bachelor's degree in animation, digital art, and multimedia, as well as a master's degree in education and teaching. However, my vocation is as a graphic designer, branding specialist, and teacher.

## **SKILLS & SOFTWARE**

#### SOFT SKILLS

Decision-making | Emotional intelligence | Critical thinking | Creativity | Punctuality | Responsibility | Respect | Prudence | Commitment | Trust | Integrity | Resilience | Mental flexibility | Self-reflection | Leadership | Negotiation | Storytelling | Oral and written communication | Team leadership | Customer service | Communication | Teamwork | Analytical skills

#### **SOFTWARE**

Microsoft 365 Suite | Adobe Suite | Google Drive Suite | Apache OpenOffice Suite | Affinity Suite | Wordpress | Tiendanube | Shopify | MercadoLibre (Seller) | Amazon Seller HUB | Trello | Google Ads | Visual Studio Code | Canva | Hootsuite | Meta Ads | Mailchimp | Microsoft Teams | Monday | LinkedIn Ads | Mailercloud | Odoo | Zagomail | Postly | UNUM | HTML | CSS

#### **WORK EXPERIENCE**

MARKETING MANAGER & PROJECT MANAGER | Grupo Maquinox (Maquinox Comercial & Webstaurant México) | Guadalajara, JAL, MX. | 08.24 - 06.25

- Leadership in Digital Strategy and Growth: I led the omnichannel strategy (social media, marketing automation), achieving a 40% increase in conversions and a 30% reduction in the sales cycle through the digital transformation of acquisition and nurturing processes.
- E-commerce Development and Optimization: I designed and implemented the e-commerce strategy from scratch, leading the development of the platform (WooCommerce) and applying conversion optimization (CRO and UX/UI) to improve conversion KPIs by 35%.
- Strategic Brand Management and Activation: I led corporate rebranding and brand architecture for new product lines, executing event activation strategies that increased qualified lead generation by 50%.

#### DESIGN & MARKETING COORDINATOR | Esencia Mental | León, GTO, MX | 01.24 - 07.24

- Channel Expansion and eCommerce Management: I led the expansion into strategic marketplaces (Amazon, Liverpool) and managed the platform's operations (Woocommerce), achieving a 35% increase in total sales.
- **Content Strategy and Organic Growth:** Developed and implemented a cross-platform content and technical SEO strategy that increased conversion rates by 45% and organic traffic by 15%.
- User Experience Optimization (UX/UI): I redesigned interfaces and optimized visual assets by applying conversion-focused UX/UI methodologies, resulting in a 25% reduction in bounce rate.

#### IDENTITY LEADER | Saktësi Telemetría | León, GTO, MX | 12.22 - 09.23

- Strategic and Team Leadership: I led the company's comprehensive B2B communications and employer branding strategy, managing multidisciplinary teams with agile methodologies to increase the sales pipeline by 40% and reduce internal turnover by 30%.
- Product Development and Digital Platform: I led the complete overhaul of the digital platform and
  the development of B2B/B2C products, applying design thinking, UX/UI design, and product
  management methodologies to improve the user experience and drive innovation.

 Digital Marketing Management and Rebranding: I executed a strategic rebranding and managed comprehensive campaigns (SEM, SEO, Social Media) to optimize ROAS and lead generation, basing decisions on data analysis and the development of buyer personas.

# **EDUCATION**

- MASTER'S DEGREE IN EDUCATION AND TEACHING | Universidad Tecnológica Latinoamericana en Línea (UTEL) | Online | 04.21 - 04.23
- BACHELOR'S DEGREE IN ANIMATION, DIGITAL ARTS AND MULTIMEDIA | Universidad del Valle de Atemajac (UNIVA) | Zapopan, JAL, MX. | 09.12 - 04.16
- TECHNICAL DEGREE IN PROGRAMMING | Universidad del Valle de Atemajac (UNIVA) | Zapopan, JAL, MX. | 08.09 - 07.12

# **ANOTHER EDUCATION**

- Learn Javascript from scratch and create your first web application | Skillshare
   | Online | 12.24
- LOGO DESIGN: GRAPHIC SYNTHESIS AND MINIMALISM | Domestika | Online | 10.24
- STATISTICS FOR DATA ANALYSIS | LinkedIn Learning | Online | 07.24
- TIENDANUBE EXPERT | Tiendanube | Online | 11.23
- BRAND STORYTELLING | Platzi | Online | 07.23
- EMOTIONAL BRAND | Platzi | Online | 07.23